

UIC Wireless Network Connection Guide (SSID: UIC)

Ver: ITSC20241227

I. Network Coverage

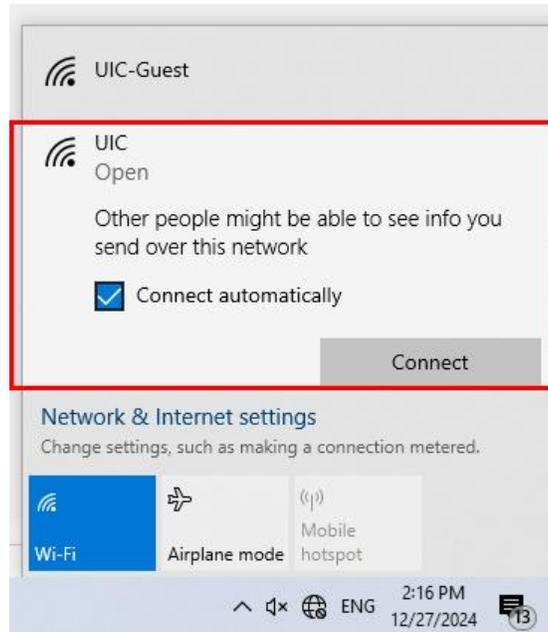
The UIC wireless network is available in the following areas:

- Teaching Buildings (T1-T8, T29)
- Cultural Creativity Clusters
- Learning Resource Centre
- Sports Complex
- Administration Building & Parking Garage
- University Hall
- Performance Theatre
- V15-V29 Office Area, Lobby, Study Rooms
- Arts Hill
- Outdoors (Such as Zhonghe Square, Hui Xian Village Square & Shuttle Bus Parking Area)
- Canteens on Administration Building, T4&T29

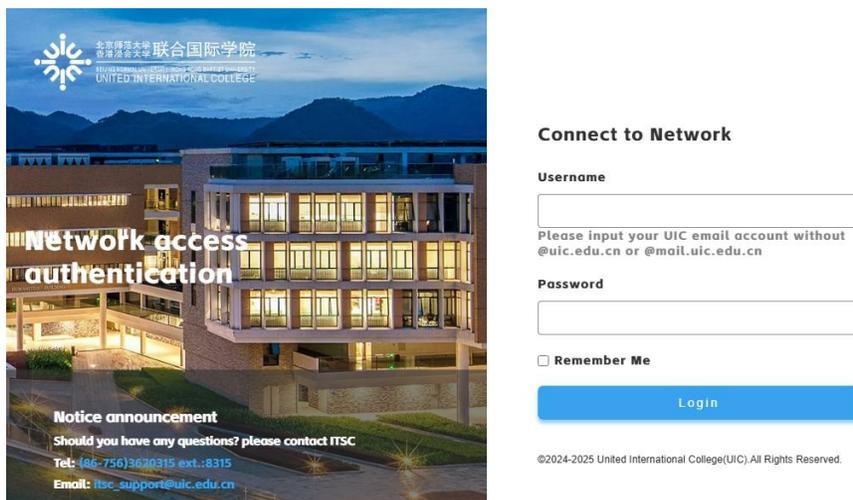
II. Guide for Device Connection

A. For Computers

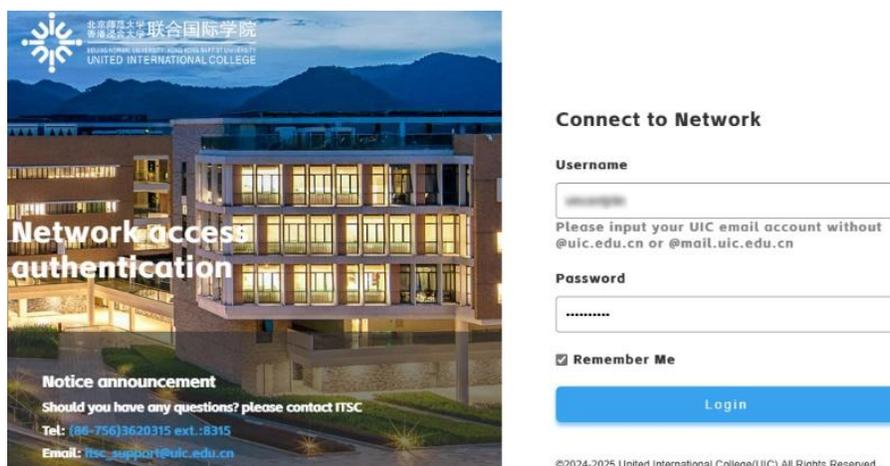
1. Turn on Wi-Fi on your device.
2. Select the **SSID: UIC** from the list of available networks.



3. A login page will automatically pop up.



4. Enter your UIC email account (**without @uic.edu.cn or @mail.uic.edu.cn**) and your password in the provided fields.



5. Click **Login**.

6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.



Connect to Network

Username [redacted]
IP Address 10.253.1.116

Logout

©2024-2025 United International College(UIC).All Rights Reserved.

B. For Mobile Phones

1. Enable Wi-Fi on your mobile device.
2. Select the **SSID: UIC** from the list of available networks.



3. A login page will automatically pop up.



Connect to Network

Username

Please input your UIC email account
without @uic.edu.cn or
@mail.uic.edu.cn

Password

Remember Me

©2024-2025 United International College(UIC).All Rights Reserved.

4. Enter your UIC email account (**without @uic.edu.cn or @mail.uic.edu.cn**) and your password in the provided fields.



Connect to Network

Username

tip

Password

Remember Me

©2024-2025 United International College(UIC).All Rights Reserved.

5. Click **Login**.

6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.



Connect to Network

Username [redacted]

IP Address 10.253.0.5

Logout

©2024-2025 United International College(UIC).All Rights Reserved.

Notes:

1. Disable Random MAC Address

By following these steps, you can avoid multiple login and ensure seamless access to the campus wireless network.

Enabling a random (or private) MAC address can cause authentication issues or disruptions. Follow these steps to disable the random MAC address on your device:

For Mobile Terminals:

- **Huawei Phones:**
Open **Settings** → **WLAN** → Long-press the connected Wi-Fi name → Select **Modify Network** → Enable **Show Advanced Settings** → Choose **Use Device MAC** → Save.
- **Xiaomi Phones:**
Open **Settings** → **WLAN** → Select the connected Wi-Fi name → Tap **Privacy** → Choose **Use Device MAC**.
- **Samsung Phones:**
Open **Settings** → **WLAN** → Select the connected Wi-Fi name → Tap the **gear icon** on the right → Choose **MAC Address Type** → Select **Phone MAC** → Save.
- **Apple Devices (iOS 14 and above):**
Open **Settings** → **Wireless LAN** → Select the connected Wi-Fi name → Tap the **info (i)** icon → Disable **Private Address**.
- **Android Devices (Android 10 and above):**

After connecting to Wi-Fi, long-press the network name or select **Modify Network** in Wi-Fi settings → Enable **Show Advanced Options** → Choose **Use Device MAC** under **Privacy Settings**.

- **HarmonyOS Devices:**

After connecting to Wi-Fi, long-press the connected Wi-Fi name → Select **Modify Network** → Choose **Use Device MAC** under **Privacy** → **Save**.

For Notebook & Macbook Terminals:

The Random MAC Address for notebook & Macbook was disabled by default, if you face multiple login issues, please disable the random MAC Address options in the operation system.

III. Troubleshooting

Common Issues

1. The login page does not appear:

- Ensure your device is set to obtain IP and DNS automatically.
- Disable any proxy or VPN software.
- Manually open a browser and visit any website to trigger the login page.

2. Incorrect login credentials:

- Double-check your UIC email username and password.
- Ensure you are not including `@uic.edu.cn` or `@mail.uic.edu.cn` in the username field.

3. Unable to connect to SSID:

- Restart your device and try reconnecting.
- Confirm you are within the coverage area.
- Contact the IT Helpdesk for further assistance.

Contact Information

For additional support, contact the IT Helpdesk:

- Tel: 0756-3620315 ext.: 8315
- Email: itsc_support@uic.edu.cn

The End.

Prepared by ITSC