



UIC Wireless Network Connection Guide (SSID: UIC)

Ver: ITSC20241227

I. Network Coverage

The UIC wireless network is available in the following areas:

- Teaching Buildings (T1-T8, T29)
- Cultural Creativity Clusters
- Learning Resource Centre
- Sports Complex
- Administration Building & Parking Garage
- University Hall
- Performance Theatre
- V15-V29 Office Area, Lobby, Study Rooms
- Arts Hill
- Outdoors (Such as Zhonghe Square, Hui Xian Village Square & Shuttle Bus Parking Area)
- Canteens on Administration Building, T4&T29

II. Guide for Device Connection

A. For Computers

- 1. Turn on Wi-Fi on your device.
- 2. Select the **SSID: UIC** from the list of available networks.





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Wi-Fi	Airplane mode	hotspot
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3. A login page will automatically pop up.

	Connect to Network
	Username
Network access authentication	Please input your UIC email account without @uic.edu.cn or @mail.uic.edu.cn Password
	Remember Me
Notice appoundment	Login
Should you have any questions? please contact ITSC Tel: (ab: 756)3620315 ext.:8315 Email: Itse_support@uic.edu.cn	©2024-2025 United International College(UIC). All Rights Reserved.

4. Enter your UIC email account (without @uic.edu.cn or @mail.uic.edu.cn) and your password in the provided fields.

	Connect to Network
	Username
Network access in a line in a	Please input your UIC email account without @uic.edu.cn or @mail.uic.edu.cn
	Password
Notice empoundament	🖾 Remember Me
Should you have any questions? please contact ITSC	Login
Tel: (86-756)3020315 ext.:8315 Emoil: its: autoport@vic.edu.cn	©2024-2025 United international College(UIC).All Rights Reserved.





- 5. Click Login.
- 6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.



Connect to Network

Username	whereastipties	
IP Address	10.253.1.116	
	Logout	

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B. For Mobile Phones

- 1. Enable Wi-Fi on your mobile device.
- 2. Select the SSID: UIC from the list of available networks.







3. A login page will automatically pop up.

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Notice Should y Tel: (86- Email: 11	announcement ou have any questions 756)3620315 ext :8315 sc_support@uic.edu.cn	? please contact ITSC

Connect to Network

Username
Please input your UIC email account without @uic.edu.cn or @mail.uic.edu.cn
Password
Remember Me
Login

4. Enter your UIC email account (without @uic.edu.cn or @mail.uic.edu.cn) and your password in the provided fields.

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Connect to Network



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Notes:

1. Disable Random MAC Address

By following these steps, you can avoid multiple login and ensure seamless access to the campus wireless network.

Enabling a random (or private) MAC address can cause authentication issues or disruptions. Follow these steps to disable the random MAC address on your device:

For Mobile Terminals:

• Huawei Phones:

Open Settings \rightarrow WLAN \rightarrow Long-press the connected Wi-Fi name \rightarrow Select Modify Network \rightarrow

Enable Show Advanced Settings → Choose Use Device MAC → Save.

• Xiaomi Phones:

Open Settings \rightarrow WLAN \rightarrow Select the connected Wi-Fi name \rightarrow Tap Privacy \rightarrow Choose Use Device MAC.

• Samsung Phones:

Open Settings \rightarrow WLAN \rightarrow Select the connected Wi-Fi name \rightarrow Tap the gear icon on the right \rightarrow Choose MAC Address Type \rightarrow Select Phone MAC \rightarrow Save.

- Apple Devices (iOS 14 and above):
 Open Settings → Wireless LAN → Select the connected Wi-Fi name → Tap the info (i) icon → Disable Private Address.
- Android Devices (Android 10 and above):





After connecting to Wi-Fi, long-press the network name or select Modify Network in Wi-Fi settings →

Enable Show Advanced Options → Choose Use Device MAC under Privacy Settings.

• HarmonyOS Devices:

After connecting to Wi-Fi, long-press the connected Wi-Fi name \rightarrow Select **Modify Network** \rightarrow Choose Use Device MAC under Privacy \rightarrow Save.

For Notebook & Macbook Terminals:

The Random MAC Address for notebook & Macbook was disable by default, if you face multiple login issues, please disable the random MAC Address options in the operation system.

III. Troubleshooting

Common Issues

1. The login page does not appear:

- Ensure your device is set to obtain IP and DNS automatically.
- Disable any proxy or VPN software.
- Manually open a browser and visit any website to trigger the login page.

2. Incorrect login credentials:

- Double-check your UIC email username and password.
- Ensure you are not including `@uic.edu.cn` or `@mail.uic.edu.cn` in the username field.

3. Unable to connect to SSID:

- Restart your device and try reconnecting.
- Confirm you are within the coverage area.
- Contact the IT Helpdesk for further assistance.

Contact Information

For additional support, contact the IT Helpdesk:

- Tel: 0756-3620315 ext.: 8315
- Email: itsc support@uic.edu.cn

The End.

Prepared by ITSC